

“Win free map update” Promotion Campaign Terms and Conditions

1. Organiser

The “**Win free map update**” promotion campaign (hereinafter called as the “**Campaign**”) is organised and managed by **NNG LLC** (H-1037 Szépvölgyi út 35–37. Budapest, Hungary; hereinafter called as the “**Organiser**”).

2. Promotion Campaign terms

2.1. The Campaign is available and organized on the following websites: <https://renault.welcome.naviextras.com/> and <https://dacia.welcome.naviextras.com/>.

2.2. The Campaign starts at 00:00 (CET) on 6th March 2023 and ends at 23:59 CET on 31st March 2023 (hereinafter: “**Term**”).

2.3. All customers who purchase a map update via the relevant toolbox during the Term shall become a participant in the Campaign (hereinafter: “**Participant**”) automatically. Purchase of any product via the relevant toolbox other than maps (e.g. speedcam, POI) shall be excluded from the Campaign.

2.4. Every 10th Participant who purchases a map update during the Term is entitled to get back the purchase price of the map automatically (hereinafter: “**Winner**”).

2.5. Participants are entitled to participate in the Campaign on an unlimited number of occasions.

2.6. If a Winner purchased more than one map update at the same time (one occasion), the purchase price of the most expensive map shall be reimbursed.

2.7. The Organiser notifies the Winners continuously via e-mail provided during the purchase process. In case of a faulty email address, the Winner will not receive an e-mail, but the purchase price will be reimbursed automatically.

2.8. Within 10 working days following the e-mail notification, the purchase price will be reimbursed. The reimbursed amount might differ from the amount paid by the Participant due to different exchange rates. A storno invoice will be sent as well to the Winners via e-mail. Storno invoices are issued on a quarterly basis.

2.9. In case the repayment of the purchase price is not possible for any reason, the Winner will not be replaced with another Participant.

3. General provisions

3.1. The Organiser reserves the right to suspend the Campaign for any important reason at any time, without prior notice. Important reason includes especially if the Organiser is unable to conduct the Campaign for unforeseen technical or legal reasons. The Organiser reserves the right to modify, in part or in full, cancel, suspend, or discontinue this Campaign for any reason, at any time. In the event the Campaign is cancelled, the Winners are considered ineligible for the charge back. In the event the Campaign is modified or cancelled, the Organiser will notify the Participant thereof via email.

3.2. The Organiser will not in any circumstances accept any claim for compensation or damages for any cost, damage, or loss caused by or arising from or in connection with any fault, defect faulty operation of the Campaign, or any delay during the Campaign, excluding liability for personal injury that may risk life, physical integrity, or health, or liability for damage caused to the Participant intentionally.

3.3. Furthermore, the Organiser will not accept responsibility for any temporary failure in any server or internet connection, or any damage that is caused by any abuse of data transfer.

3.4. Should you have any complaint concerning the Campaign, you can notify the Organiser thereof by writing to NNG LLC, H-1037 Szépvölgyi út 35–37 Budapest, Hungary, or via email sent to e-mail address specified here: https://dacia.welcome.naviextras.com/contact_us_en.html or https://renault.welcome.naviextras.com/contact_us_en.html, indicating the nature and cause of your complaint, within fourteen (14) days from the date when the problem was found out. Complaints communicated by phone or with delay will not be investigated.

3.5. The terms and conditions as well as the legal relationship between the Organiser and the Participants are exclusively governed by the prevailing laws of Hungary, in particular, the relevant provisions of Act V of 2013 on the Civil Code.

3.6. By purchasing, the Participants accept these terms automatically.